

NUMARK

Winter Health Services

Post course commitment sheet

Winter Health Services

To ensure you get the most from the webinar you attended, we recommend you take personal responsibility to implement your learning back into your pharmacy to achieve real benefit from attending. Think about what you have learnt, what you could do differently to improve things for yourself, your team and ultimately the business.

Your commitments

Please complete **ONE** of the commitments below **OR** if you have a specific action you would like to do that is not listed, then write your own personal commitment in the box below. Please ask the Numark Patient Services Team for advice or support should you need it.

- ☐ **Increase revenue through delivery of private services:** Consider the demographics of your local population and potential services that may be successful in your pharmacy. You may find it useful to use the profitability calculator to estimate level of revenue new services could generate.
- ☐ **Implement of winter health campaign:** Use the resources of Numarknet to create a winter health campaign, raising awareness of any services you currently offer and use to establish interest from your customers for new services.
- ☐ **Enhance your offerings to customers:** Think about the topics discussed, are there any gaps in your knowledge where you need to do further learning? What additional skills could you develop to support the effective delivery of new services.
- ☐ **My personal commitment:**

Remember to review the commitment you put into action and see what you have learnt from it. Consider:

- what went well
- what you might have done differently
- where you may need further support or advice

The learning log on the next page will allow you to record your learning.

Learning Log

Winter Health Services

What I did to complete my commitment

What I learned from this

The benefits I have seen

How I will use this in the future