

NUMARK

CLINICAL SKILLS - PART 2

Clinical assessment for minor ailments

Post course commitment sheet

Clinical skills part 2: clinical assessment for minor ailments

To ensure you get the most from the webinar you attended, we recommend you take personal responsibility to implement your learning back into your pharmacy to achieve real benefit from attending. Think about what you have learnt, what you could do differently to improve things for yourself, your team and ultimately the business.

Your commitments

Please complete **ONE** of the commitments below **OR** if you have a specific action you would like to do that is not listed, then write your own personal commitment in the box below. Please ask the trainer for advice or support should you need it.

- ☐ **Achieving a successful assessment of a persons presenting complaint:** Think about some of the techniques and acronyms we have discussed and apply these to your everyday practice. Focus on the variety of techniques you can apply to engage with your customers and gain the maximum information from a consultation. You may find it useful to write some this down and have them to hand whilst you practice.
- ☐ **Use additional equipment to support your consultations and assessments:** Try out these tools on family and friends first and then start to apply during consultations to support your clinical assessments.
- ☐ **Enhance your offerings to customers:** Think about the topics discussed, are there any gaps in your knowledge where you need to do further learning? What additional services can you offer to customers on the back of this to support your consultations and avoid the need for onwards referral.
- ☐ **My personal commitment:**

Remember to review the commitment you put into action and see what you have learnt from it. Consider:

- what went well
- what you might have done differently
- where you may need further support or advice

The learning log on the next page will allow you to record your learning.

Learning Log

Clinical skills part 2: clinical assessment for minor ailments

What I did to complete my commitment

What I learned from this

The benefits I have seen

How I will use this in the future