

Training Framework Overview

I am...	Induction checklist	SOPs	Mandatory training
New to the role/pharmacy	E1	Ph	Ph
Intermediate	E1	Ph	Ph
Experienced	E1	Ph	Ph
Pre-reg	E1	Ph	GPhC
Delivery driver	E1	Ph	

Counter Excellence - Core Modules					
Health and safety at work	Data protection	Customer service and selling skills	The medicines sales protocol	Retail law	Antibacterial resistance
E1	E1	E1	Ph	E2	E2
E1	E1	E1	Ph	Ph	E2
E1	E1	E1	Ph	E1	E1
E1	E1	E1	Ph	E2	E2
E1	E1	E1	Ph	Ph	

I am...	Counter Excellence - Core Modules							
	Abuse or misuse of over the counter medicines	Chaperoning	The GPhC premises standards	Whistle blowing	Safeguarding children and vulnerable adults	Category management	Delivering medication	Challenging Situations
New to the role/pharmacy	E2	E2	E3	E3	E3	E3	Ph	E3
Intermediate	E2	E2	E2	E2	E2	Ph	E1	E2
Experienced	E1	E1	E1	E1	E1	Ph	E1	E1
Pre-reg	E2	E2	E2	E2	E2	Ph	R	E3
Delivery driver		Ph	E2	E2	E2		E1	R

I am...	CPD Article						
	Maintaining the cold-chain in your pharmacy	Multi-compartment compliance aids - are they ever a good option?	Drug driving legislation	Supplying medicines to non-UK residents	The Misuse of Drugs Regulations 2015	Controlled drugs - practice issues	Understanding the Drug Tariff - medicinal products and medical devices
New to the role/pharmacy	E1						
Intermediate	E2	E2	E1	Ph	Ph	Ph	
Experienced	E3	E2	E1	R	R	R	
Pre-reg	E1	E2	E1	R	R	R	R
Delivery driver	R		R				

E1 - Essential priority
E2 - Essential secondary
E3 - Essential tertiary
Ph - Pharmacist's direction
R - Recommended

I am...	Pharmacy Excellence									
	Pain and the use of transdermal fentanyl	Anti-epileptic drugs - continuity of supply	Swallowing difficulties	The covert administration of medicines	Supply of salbutamol inhalers to schools	Unlicensed medicines & 'specials'	Respiratory disease - asthma & COPD	Type 2 diabetes	Cardiovascular disease - risk assessment	Cardiovascular disease - angina
New to the role/pharmacy										
Intermediate			Ph	Ph	Ph	Ph	R	R	R	R
Experienced			R	R	R	R	E1	E1	E1	E1
Pre-reg	R	R	E1	E1	E1	E1	E1	E1	E1	
Delivery driver										